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## Tim Ireland

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## Personal Profile

Resilient and analytically minded Infrastructure Engineer with a First-Class BEng (Hons) in Computer Networks Engineering and practical experience across Cisco networking, systems administration, and software requirements. Adept at leading diverse teams and resolving technical challenges under pressure. Demonstrates strong problem-solving skills, a passion for continuous learning, and a proactive approach to optimizing systems and networks. Now seeking a Systems or Networking role to develop my career.

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## Certifications & Education

### BEng (Hons) Computing – Computer Networks Engineering

*University of Northampton (2019–2022)*

- First-Class Honours
- Team leader for Software Requirements Engineering and Network Design group projects

  

- CCNA Accelerated course (The Knowledge Academy, Oct 2014)
- Cisco Networking Academy: Introduction to Networks (Milton Keynes College, Apr 2014)

  

- BTEC First Diploma: Operations & Maintenance Engineering (2004)
- City & Guilds Level 1: Engineering Principles (2004)
- 10 GCSEs incl. ICT, Mathematics, English (2001)

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## Technical Skills

Category	Tools & Platforms
Networking	Cisco IOS, IOS-XE/XR, VLAN, QoS, ZBF, ASA (sim), VoIP (CME)
Systems Admin	Ubuntu, CentOS, Windows Server, VMware ESXi, AD basics
Web Development	HTML5, CSS, JavaScript, PHP
Tools	Cisco CML, Dell PowerEdge servers, autonomous Aps (Cisco)

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## Professional Experience

### IT Consultant & Systems Support

*Cosgrove Partnership LLP, W Technology, Early Years Nursery (as-needed, family-owned businesses)*

*2010 – Present*

- Deployed Cisco-based networks with DSL, VLAN, QoS, and firewall setups
- Completed server and client encryption, secure file destruction
- Provided consultation and troubleshooting support across hardware and software environments
- Decommissioned legacy infrastructure

### Distribution Operative & Admin Support

*Spectrum for Arcadia / DHL (Milton Keynes)*

*2007 – 2015*

- Held varied roles including Stock Control, Internet Admin, and Pick Admin
- Gained exposure to operational logistics, cross-functional communication, and administrative systems

### Customer Service Roles

*ODEON Cinemas, easyCinema, McDonald's, Safeway*

*2001 – 2007*

- Developed interpersonal, cash handling, and stock management skills
- Provided IT support and managed inventory systems during cinema employment

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## Projects & Leadership

### University Group Projects

- *Software Requirements Engineering*: Led successful project with international team members
- *Campus Network Design*: Created detailed network implementation plans and handled real-world team management challenges

### Lab-Based Technical Work

- Built simulated environments using Cisco IOS routers and switches
- Integrated Windows Server AD in physical lab with Dell enterprise hardware
- Explored voice systems and firewall technologies in controlled test setups

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## Additional Information

- First Aid Certified (2009–2012)
- Long-term personal recovery from injury (2011 onward); used time for technical growth and education
- Available for hybrid/remote/on-site roles

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